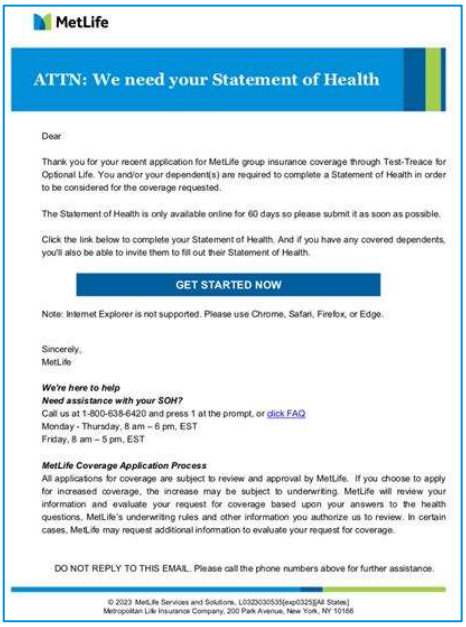
MetLife

MetLife's Statement Of Health Experience

As part of MetLife's continued commitment towards enhancing your online experience, we are excited to announce the new MetLife's Statement of Health.

Email Notification

You will receive an email containing a "GET STARTED NOW" link. Click on the link to begin the Statement of Health process.


MetLife

ATTN: We need your Statement of Health

Dear

Thank you for your recent application for MetLife group insurance coverage through Test-Treace for Optional Life. You and/or your dependent(s) are required to complete a Statement of Health in order to be considered for the coverage requested.

The Statement of Health is only available online for 60 days so please submit it as soon as possible.

Click the link below to complete your Statement of Health. And if you have any covered dependents, you'll also be able to invite them to fill out their Statement of Health.

GET STARTED NOW

Note: Internet Explorer is not supported. Please use Chrome, Safari, Firefox, or Edge.

Sincerely,
MetLife

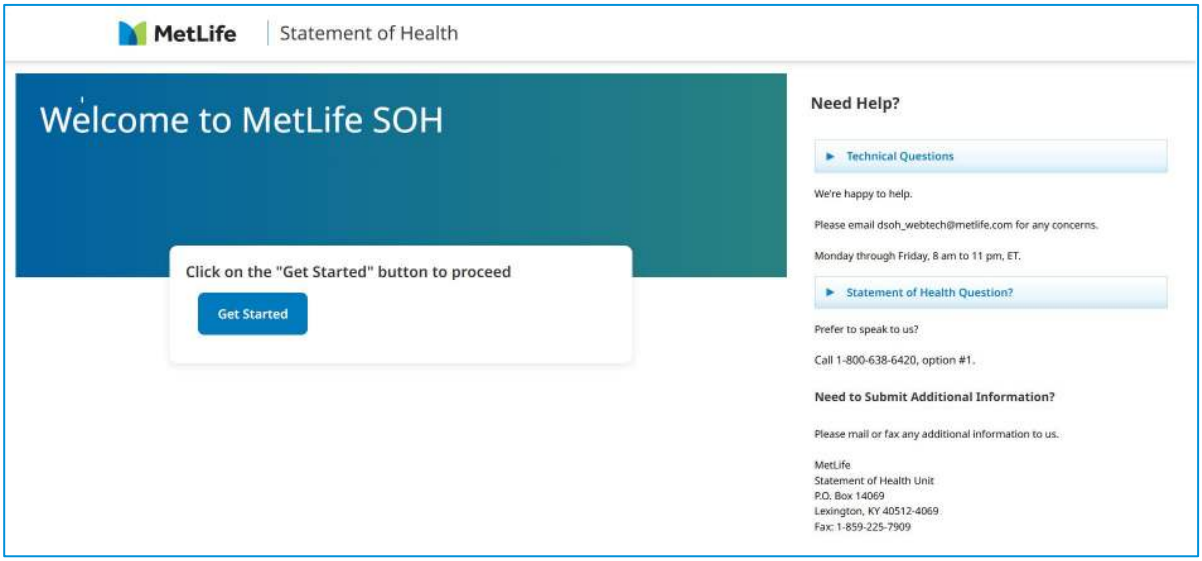
We're here to help
Need assistance with your SOH?
Call us at 1-800-638-6420 and press 1 at the prompt, or click FAQ
Monday - Thursday, 8 am – 6 pm, EST
Friday, 8 am – 5 pm, EST

MetLife Coverage Application Process
All applications for coverage are subject to review and approval by MetLife. If you choose to apply for increased coverage, the increase may be subject to underwriting. MetLife will review your information and evaluate your request for coverage based upon your answers to the health questions, MetLife's underwriting rules and other information you authorize us to review. In certain cases, MetLife may request additional information to evaluate your request for coverage.

DO NOT REPLY TO THIS EMAIL. Please call the phone numbers above for further assistance.

MetLife Statement Of Health dashboard

You will be directed to the Welcome to MetLife SOH dashboard page. Click on the "Get Started" button to proceed.


MetLife | Statement of Health

Welcome to MetLife SOH

Click on the "Get Started" button to proceed

Get Started

Need Help?

Technical Questions

We're happy to help.

Please email dsoh_webtech@metlife.com for any concerns.

Monday through Friday, 8 am to 11 pm, ET.

Statement of Health Question?

Prefer to speak to us?

Call 1-800-638-6420, option #1.

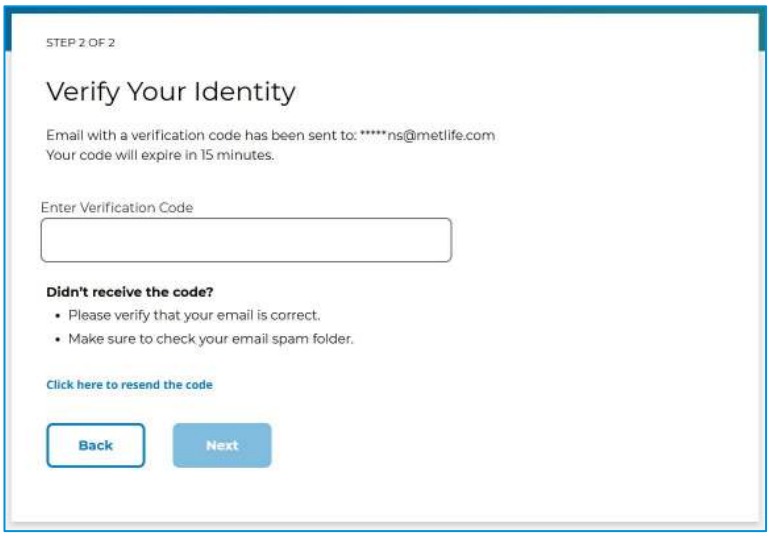
Need to Submit Additional Information?

Please mail or fax any additional information to us.

MetLife
Statement of Health Unit
P.O. Box 14069
Lexington, KY 40512-4069
Fax: 1-859-225-7909

Verify Your Identity

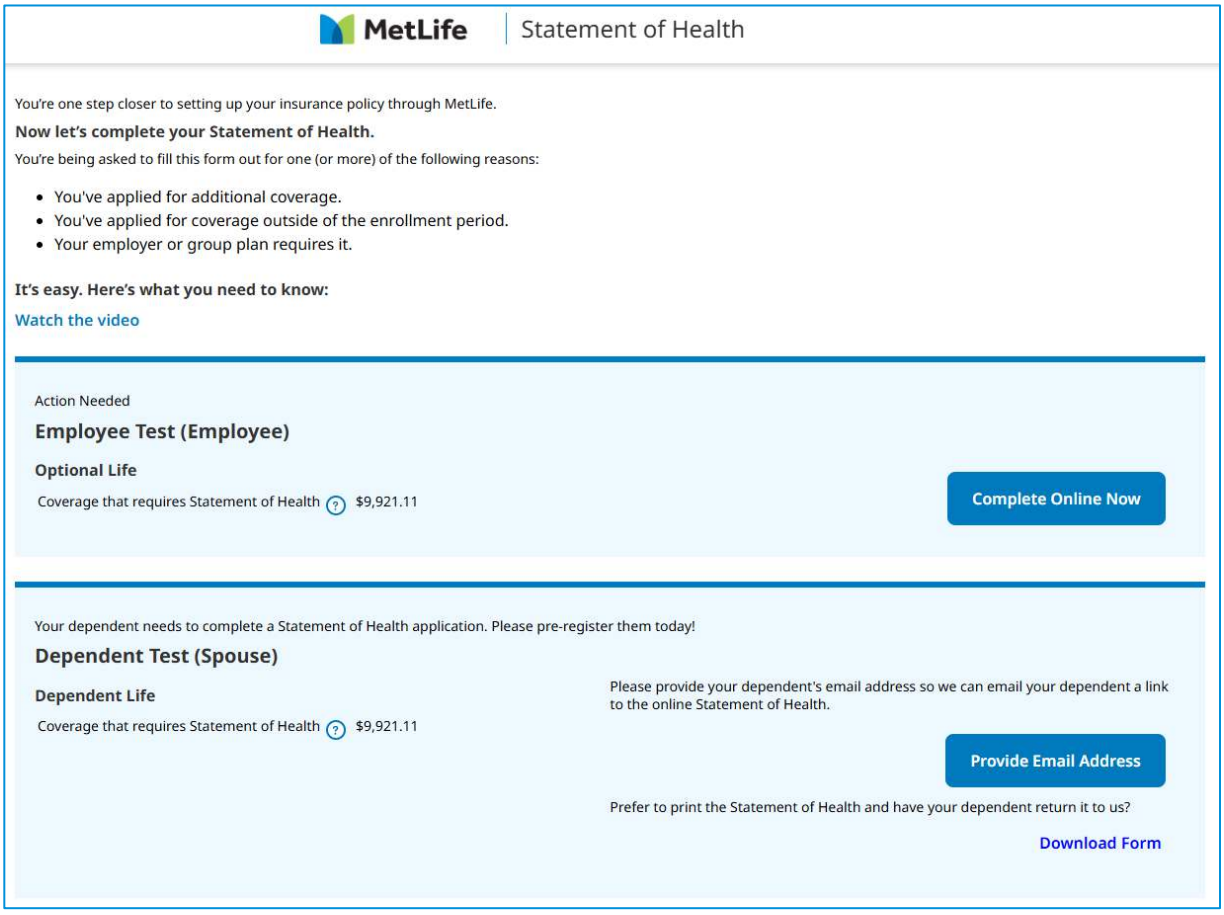
A verification code will be sent to the email address provided by your employer. Once received, you will need to enter the verification code in the designated field and click the "Next" button to proceed.



Starting the Application

To proceed with the SOH application process, please click the "Complete Online Now" button.

Note: If the you have any covered dependents, Click on the “Provide Email Address” button to invite your dependent to fill out their SOH application



General Information

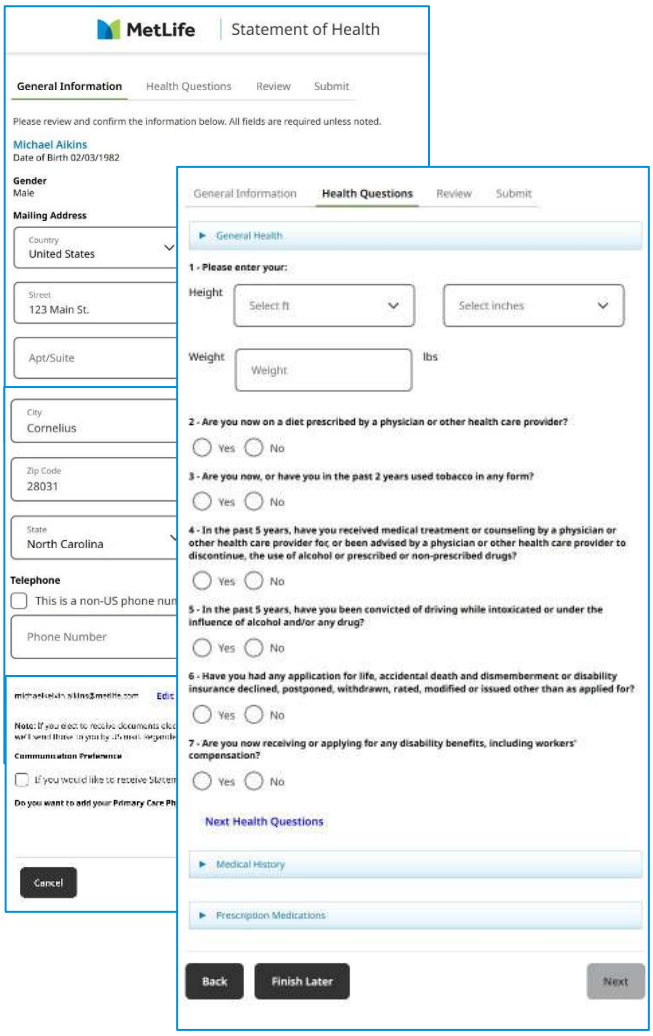
Your information, such as name and date of birth, will be pre-filled as provided by your employer. The application has smart functionalities such as a calendar date picker and Google address lookup/autocomplete to help facilitate completion. Add your primary care physician details here or later if you answer YES to any medical questions.

Health Questions

The health questions are reactive and may prompt for additional information, where required. You will see error messages for incomplete fields and will not be able to submit the application until all the required fields have been filled out.

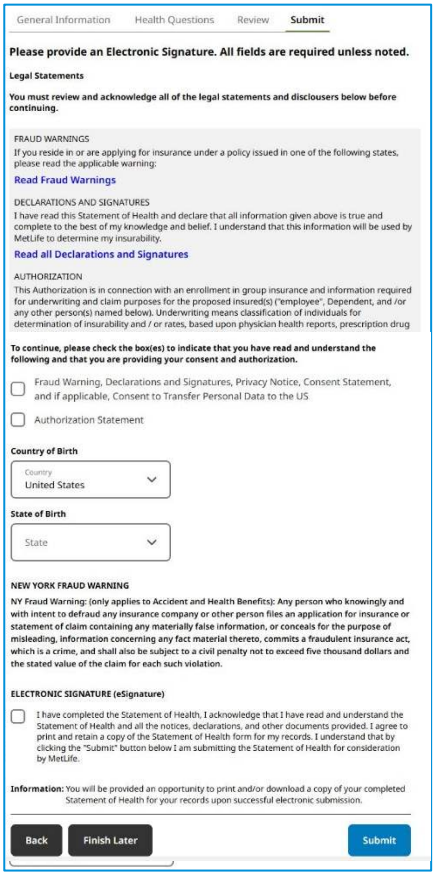
Response Summary Review

Review your responses on the summary page and make edits directly on the page if necessary, minimizing page transitions.



Legal Disclosures and E-Signature

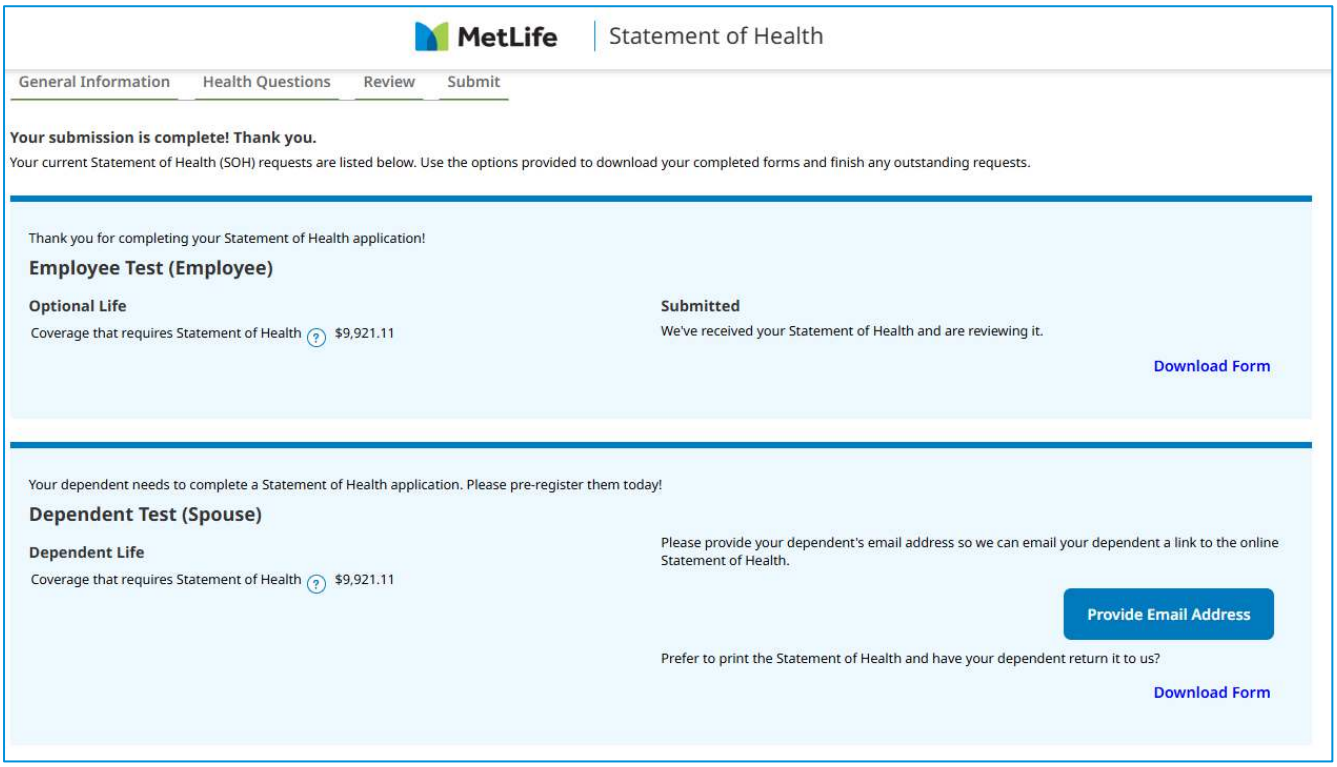
After completing and confirming responses in the Statement of Health, you will be presented with several disclaimers. You will be prompted to review and acknowledge the legal information and disclosures prior to e-signing and submit the completed SOH.



MetLife

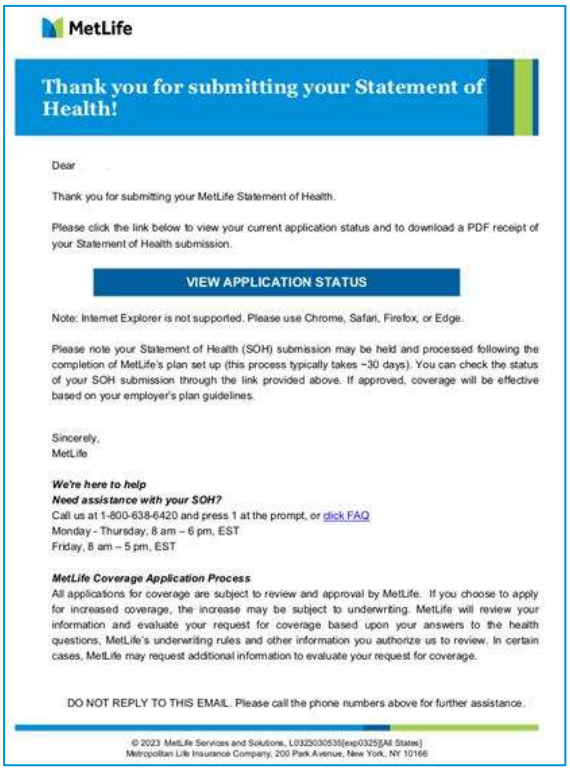
Post-Submission Confirmation

Upon submission the application, you can download a PDF copy and view the status of the SOH application.



Post-Submission Email Confirmation

You will receive a submission confirmation email with the same unique link for you to return to the online experience allowing you to check the SOH application status and/or download a PDF copy of the responses.



MetLife